

Global Service Centers:Helping to deliver your ROI and sustainability goals



Crēdo Cubes serviced in 2021



Required minimal repairs

THE CHALLENGE

An increasing number of pharmaceutical and clinical trials companies are purchasing reusable parcel shippers, which can give excellent return on investment, long, reliable life and above all else, consistent temperature performance.

Typically, a Crēdo Cube™ can be used for least 5 years from date of purchase, which means return on investment (ROI) and total cost of ownership (TCO) calculations can prove extremely cost effective.

To ensure users get the best performance possible over the life of the shipper, an increasing number of customers are using Peli BioThermal™ Service Centers, which offer full product refurbishment and servicing for its Crēdo Cube product.

This entails a thorough inspection of the shipper on receipt. The comprehensive checking processes include inspecting the product for any transit damage, such as missing components, leaking TIC™ coolants, punctured VIPs (Vacuum Insulation Panels) or VICs (Vacuum Insulation Chambers).

Each box is cleaned thoroughly, before carrying our any necessary repairs or component replacement, thus ensuring customers that every time their shippers are deployed, they are in 'as good as new' condition, irrespective of the age of the shipper.

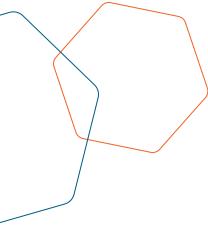
A SUSTAINABLE SERVICE

Being a reusable product, Crēdo Cube can really help a company's drive for packaging sustainability. When deployed effectively, customers can expect many years of life out of the product, whereas a single use product would be placed in landfill after just one use.

During 2021, over 170,000 Crēdo Cubes refurbished in Peli BioThermal Service Centers worldwide. It goes without saying that those boxes would have made a significant impact on the environment had they been going into landfill.

Crēdo Cube scores very highly through its inherent durability. With its DNA being able to be traced back to the original Golden Hour™ product, developed in 2003 for the US Army, it's components have been thoroughly tested and rigorously refined to ensure it delivers high performance at all times.

Of the more than 170,000 Crēdo Cubes that passed through Peli BioThermal Service Centers in 2021, only 5.8% required any sort of repair, with the most common damage being to the outer correx carton. Of those, a high percentage were damaged in transit or damaged when removing packaging labels or damaged as customers didn't use an overpack. This shows a huge return on investment from a capital purchase of Crēdo Cubes and shows how very durable they are in a challenging environment.



A Peli BioThermal Case Study

CONCLUSION:

Using a Peli BioThermal
Service Center to maintain
and service your Crēdo Cube
reusable shippers will save
you time, money and ensure
the product works to the
optimum performance for its
working life.

Our Service Centers are located in key locations around the world, situated near major airports and shipping lanes.

A TRUSTED PARTNER

Being able to trace Crēdo Cube™ whilst in transit is vital to effective deployment.

Peli BioThermal use their asset management software, Crēdo ProEnvision™ software for this purpose. With this software implemented, customers can have full visibility into their inventory.

It also provides information such as scheduled component replacement dates, number of journeys / turns as well as tracking and tracing information. This information also helps customers to ensure even usage of their product inventory, allowing them to manage even deployment, as well as providing full inventory information.

By using Peli BioThermal Service Centers, customers can be assured that their temperature controlled packaging will deliver high performance throughout its life and be maintained to the highest possible standards by the manufacturers.



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